Cloudli connect app | INSTALLATION GUIDE |   
ANDROID DEVICES

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# PRE-REQUISITE

## Download apps to your Android device

To install **Cloudli Connect** mobile app,

1. Open the play store on the target Android device and download the **Cloudli Connect** mobile app.

Graphical user interface, text, application

Description automatically generated

1. Once it’s downloaded, install the mobile app.
2. After the successful installation, launch the application.

## Credential

In order to use the app, you will need your **Cloudli Connect Portal** username and password. If you do not already have an End User Portal login and/or password, click [here](https://connect.cloudli.com/?event=Web::ForgotPassword).

# ACCOUNT SET UP

To set up the account, follow the steps outlined below

1. Once the application is installed, launch the application. This will direct you to the login screen.

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1. Enter the same username and password that you use to access the **Cloudli Connect** Portal.
2. Click **Sign in.**

# CONFIGURATIONS

## Set Permission

To use the Cloudli Connect mobile app, you need to grant access and allow the following permission.

### Microphone Permission

In the Microphone permission settings,

1. Click **Next**. A new pop-up will appear.   
     
   Icon

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2. Click **while using the app** on the popup.  
     
   

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### Phone Permission

In the Phone permission settings,

1. Click **Next**. A new pop-up will appear.

Icon

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1. Click **Allow** on the popup.



### Contact Permission

In the Contact permission settings,

1. Click **Next**. A new pop-up will appear.



1. Click **DON’T ALLOW** if you wish to keep your personal and business contacts separate. Otherwise, click **Allow** on the popup.

Graphical user interface, application

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### Ignore Battery Permission

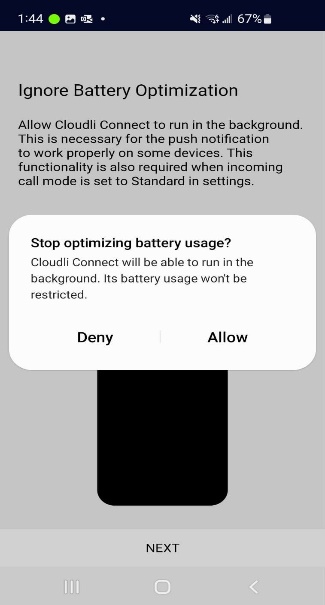
In the ignore Battery Optimization settings,

1. Click **Next**. A new pop-up will appear.

Icon

Description automatically generated

1. Click **Allow** on the popup.

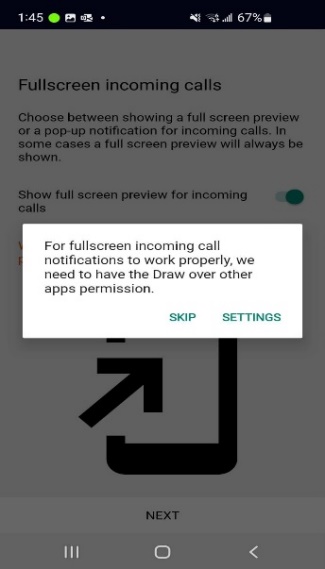


### Fullscreen incoming calls

In the Fullscreen incoming calls settings,

1. Click **Next**. A new pop-up will appear.   
     
   Text

   Description automatically generated with low confidence
2. Click **SETTINGS**. A new pop-up **Display over other apps** appear with list of all the application.



1. Look for **Cloudli Connect** in the list.
2. Click the **Cloudli Connect**. A new pop-up will appear.
3. Click **Allow display over other apps** to enable it.

Graphical user interface, application

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1. You will be navigated to the application; you are all set!

