Cloudli connect app | INSTALLATION GUIDE |
ANDROID DEVICES

Table of Contents

[PRE-REQUISITE 2](#_Toc116506079)

[Download apps to your Android device 2](#_Toc116506080)

[Credential 2](#_Toc116506081)

[ACCOUNT SET UP 3](#_Toc116506082)

[CONFIGURATIONS 4](#_Toc116506083)

[Set Permission 4](#_Toc116506084)

[Microphone Permission 4](#_Toc116506085)

[Phone Permission 5](#_Toc116506086)

[Contact Permission 5](#_Toc116506087)

[Ignore Battery Permission 6](#_Toc116506088)

[Fullscreen incoming calls 7](#_Toc116506089)

# PRE-REQUISITE

## Download apps to your Android device

To install **Cloudli Connect** mobile app,

1. Open the play store on the target Android device and download the **Cloudli Connect** mobile app.



1. Once it’s downloaded, install the mobile app.
2. After the successful installation, launch the application.

## Credential

In order to use the app, you will need your **Cloudli Connect Portal** username and password. If you do not already have an End User Portal login and/or password, click [here](https://connect.cloudli.com/?event=Web::ForgotPassword).

# ACCOUNT SET UP

To set up the account, follow the steps outlined below

1. Once the application is installed, launch the application. This will direct you to the login screen.

 

1. Enter the same username and password that you use to access the **Cloudli Connect** Portal.
2. Click **Sign in.**

# CONFIGURATIONS

## Set Permission

To use the Cloudli Connect mobile app, you need to grant access and allow the following permission.

### Microphone Permission

In the Microphone permission settings,

1. Click **Next**. A new pop-up will appear.


2. Click **while using the app** on the popup.



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### Phone Permission

In the Phone permission settings,

1. Click **Next**. A new pop-up will appear.



1. Click **Allow** on the popup.



### Contact Permission

In the Contact permission settings,

1. Click **Next**. A new pop-up will appear.



1. Click **DON’T ALLOW** if you wish to keep your personal and business contacts separate. Otherwise, click **Allow** on the popup.



### Ignore Battery Permission

In the ignore Battery Optimization settings,

1. Click **Next**. A new pop-up will appear.



1. Click **Allow** on the popup.



### Fullscreen incoming calls

In the Fullscreen incoming calls settings,

1. Click **Next**. A new pop-up will appear.


2. Click **SETTINGS**. A new pop-up **Display over other apps** appear with list of all the application.



1. Look for **Cloudli Connect** in the list.
2. Click the **Cloudli Connect**. A new pop-up will appear.
3. Click **Allow display over other apps** to enable it.

 

1. You will be navigated to the application; you are all set!

